ROLL NO. ____

Code: AT77

Subject: E-COMMERCE

AMIETE – IT

Time: 3 Hours

JUNE 2013

Max. Marks: 100

 (2×10)

PLEASE WRITE YOUR ROLL NO. AT THE SPACE PROVIDED ON EACH PAGE IMMEDIATELY AFTER RECEIVING THE QUESTION PAPER.

NOTE: There are 9 Questions in all.

- Question 1 is compulsory and carries 20 marks. Answer to Q.1 must be written in the space provided for it in the answer book supplied and nowhere else.
- The answer sheet for the Q.1 will be collected by the invigilator after 45 minutes of the commencement of the examination.
- Out of the remaining EIGHT Questions answer any FIVE Questions. Each question carries 16 marks.
- Any required data not explicitly given, may be suitably assumed and stated.
- Q.1 Choose the correct or the best alternative in the following:
 - a. Which organisation has recently released the findings of its survey to evaluate the E- commerce scenario in india?

(A) NASSCOM	(B) CSI
(C) IEEE	(D) IETE

b. As personal computers became more _____ during the 1980, companies increasingly used them to construct their own internal network.

(A) powerful	(B) affordable
(C) available	(D) all of these

- c. In 1989, the NSF permitted two commercial e-mail services NSF stands for:
 - (A) National Standard Force(B) National Science Foundation
 - (C) National Social Foundation
 - (**D**) National Service Forum
- d. The fastest growing component of the internet is:

(A) WWW	(B) E-mail
(C) FTP	(D) Gopher

e. Which of the following ______ agents are computational software processes capable of roaming wide area networks.

(A) collaborative	(B) interface
(C) mobile	(D) smart

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f. If a URL starts with http//, you know_ (A) that it is a web-based resource (B) that it is an FTP-based resource (C) that it is not available anywhere on the internet (**D**) that is not enough information g. Which of the following is not correct? (A) The amount of transactions on the internet are increasing exponentially. (B) Traditional marketing is quite cheap and praiseworthy. (C) Traditional marketing can be very time- consuming process. (**D**) Traditional marketing has a "hit and miss" quality. h. Which of following is not the primary component of a firewall? (A) Advanced service mechanism **(B)** Network policy (C) Packet filtering (**D**) Application gateways i. Which of the following is not correct encryption technique: (A) Caesav's method **(B)** RSA (C) Letter pairing (D) Advanced encryption service j. Which of the following is not a major online Indian player in the market? (A) ICICI Direct.Com (**B**) HDFC Bank. Com

Answer any FIVE Questions out of EIGHT Questions. Each question carries 16 marks.

(**D**) Indiabulls.Com

Q.2 a. Briefly discuss some of the key strength of using the internet for businesses. (8)

- b. What is Business -to- Business (B2B) model? Discuss its major benefits (8)
- Q.3 a. Write down the name of protocol and their purpose in respect of the following client-server applications. (8)
 - (i) World wide web

(C) Mycounting.Com

- (ii) E-mail
- (iii) File Transfer
- (iv) Chat
- b. Explain the classification of different software agents? (8)

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Q.4	a.	What are advantages of online marketing as compared to traditional marke	ting? (8)
	b.	What are the various reasons for the growing importance of E- advertiseme	ents? (8)
Q.5	a.	List the general security issues that e-businesses must consider?	(8)
	b.	Credit cards as E-payment system have proved quite popular because of vareason. State these reasons briefly.	rious (4)
	c.	What are the keys of E-payment systems?	(4)
Q.6	a.	What are the privacy issues associated with E-CRM?	(8)
	b.	What are the benefits of E-SCM? Explain briefly.	(8)
Q.7	a.	The importance of knowledge management can be gauged from various fa Discuss briefly.	ctors. (8)
	b.	Describe the value of e-commerce?	(8)
Q.8	a.	What is the future of mobile commerce in India? Discuss briefly.	(6)
	b.	'Push and Pull' are two ways of transferring information to and from a p via WAP. Now, with the help of diagram, illustrate a simple pull transaction the steps involved in it.	
Q.9	a.	'Blocking' and 'Filtering' are two common techno logical tools for internet in a protected manner. Explain briefly.	using (8)
	b.	What are the strategies for the development of website?	(4)
	c.	What is phishing?	(4)