Code: AT16 **Subject: E-COMMERCE**

AMIETE - IT (OLD SCHEME)

JUNE 2012 Time: 3 Hours Max. Marks: 100

PLEASE WRITE YOUR ROLL NO. AT THE SPACE PROVIDED ON EACH PAGE IMMEDIATELY AFTER RECEIVING THE QUESTION PAPER.

NOTE: There are 9 Questions in all.

- Question 1 is compulsory and carries 20 marks. Answer to Q.1 must be written in the space provided for it in the answer book supplied and nowhere else.
- The answer sheet for the O.1 will be collected by the invigilator after 45 minutes of the commencement of the examination.
- Out of the remaining EIGHT Questions answer any FIVE Questions. Each question carries 16 marks.
- Any required data not explicitly given, may be suitably assumed and stated.

0.1 Choose the correct or the best alternative in the following:

 (2×10)

- a. Electronic Data Interchange is necessary in
 - (A) B2C e-Commerce
- **(B)** C2C e-Commerce
- (C) B2B e-Commerce
- **(D)** Commerce using internet

- b. A firewall is a
 - (A) wall built to prevent fires from damaging a corporate intranet
 - **(B)** security device deployed at the boundary of a company to prevent unauthorized physical access
 - (C) security device deployed at the boundary of a corporate intranet to protect it from unauthorized access
 - (**D**) device to prevent all accesses from the internet to the corporate intranet
- c. By encryption of a text we mean
 - (A) compressing it

- **(B)** expanding it
- (C) scrambling it to preserve its security (D) hashing it
- d. The acronym DNS stands for
 - (A) Data Name Server
- (B) Domain Name Server
- (C) Domain Name System
- (**D**) Digital Name Service
- e. A digital signature is
 - (A) a bit string giving identity of a correspondent.
 - **(B)** a unique identification of a sender
 - (C) an authentication of an electronic record by tying it uniquely to a key only a sender knows
 - (**D**) an encrypted signature of a sender

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f.	In	Electronic	cash	pay	ment

- (A) a debit card payment system is used
- **(B)** a customer buys several electronic coins which are digitally signed by coin issuing bank
- (C) a credit card payment system is used.
- (**D**) RSA cryptography is used in the transactions
- g. For carrying out B2B e-Commerce the following infrastructure is essential:
 - (i) World Wide Web
 - (ii) Corporate network
 - (iii) Electronic Data Interchange standards
 - (iv) Secure Payment Services
 - (v) Secure electronic communication link connecting businesses
 - (**A**) (i), (ii) and (iii)
- **(B)** (ii), (iii) and (iv)
- (C) (ii), (iii), (iv) and (v)
- **(D)** (i), (ii), (iii), (iv) and (v)

- h. B2C commerce
 - (A) includes services such as legal advice.
 - **(B)** means only shopping for physical goods.
 - (C) means only customers should approach customers to sell.
 - (**D**) means only customers should approach business to buy.
- i. In public key encryption if A wants to send an encrypted message
 - (A) A encrypts message using his private key
 - (B) A encrypts message using B's private key
 - (C) A encrypts message using B's public key.
 - (**D**) A encrypts message using his public key
- j. Disadvantages of e-Commerce in India are
 - (i) Internet access is not universally available
 - (ii) Credit card payment security is not yet guaranteed
 - (iii) Transactions are de-personalized and human contact is missing
 - (iv) Cyber laws are not in place.
 - (**A**) (i) and (ii)

(B) (ii) and (iii)

(C) (i), (ii), (iii)

(D) (i), (ii), (iii), (iv)

Answer any FIVE Questions out of EIGHT Questions. Each question carries 16 marks.

Q.2 a. Explain in detail the framework of E-Commerce.

(8)

b. Differentiate between HTTP and FTP.

(8)

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Q.3	a.	Define the following terms: (i) Intranet (ii) Extranet Also list the various advantages and disadvantages of Intranet.	(8)		
	b.	What are Internet Protocol addresses?	(4)		
	c.	List the various advantages of World Wide Web.			
Q.4 a.		What are the security issues related to e-commerce?	(8)		
	b.	Define the following terms: (i) Encryption (ii) Firewall	(8)		
Q.5	a.	Explain various advantages of Business to Business (B2B) model.	(8)		
	b.	Explain the client server structure of the web. Clearly specify the characteristics of both client and the server.	(8)		
Q.6	a.	Explain the Mercantile Process Model from customer's perspective.	(8)		
	b.	What are the risks associated with electronic payments?	(8)		
Q.7	a.	Explain the following types of electronic payment systems in brief:			
		(i) Electronic cheques(ii) Electronic tokens(iii) Credit Cards(4:	×3)		
	b.	List the features of Electronic Payment System (EPS).	(4)		
Q.8 a.		Define EDI. What are its various components? Also explain its various features. (8)			
	b.	What is supply chain management? Explain the different flows of SCM.	(8)		
Q.9		Write short notes on the following:			
		 (i) I-way & its components (ii) Media convergence (iii) Goal of Electronic Brokerages (iv) Data Encryption Standard (DES) 	× 4)		